

TAC Xenta™ I/O Modules End of Commercialization

At the end of June 2021, the TAC Xenta I/O Modules below will reach End of Commercialization, and End of Service in June 2022.

The End of Commercialization of the TAC Xenta I/O Modules follows the overall simplification plan for the TAC Xenta portfolio. Please note that these products may not be commercialized in every country.

Following the End of Commercialization date, the part numbers listed in this announcement will no longer be available for purchase through the order entry channel. However, products will continue to be supported during the End of Service period and have a direct replacement part as per below table. Please note that the inventory of individual spare parts may be depleted prior to the End of Service date.

General information

- Replacement products will be available, see table below.
- The warranty period for TAC Xenta I/O Modules will be handled by each country individually.
- Technical Support for this offer will be provided through to end of the service period. Contact your local Customer Care Center for assistance.
- The service period for all product references can be found in below tables.
- Maximum new order quantity within the end of service period is 2 units. Orders of more than 2 units require approval from your local Category Manager.

PRODUCT AT A GLANCE

Product Announcement

#PA-00798

Announcement of the end of commercialization of selected TAC Xenta I/O modules.

Related announcements

[PA-00524 TAC Vista](#)

[PA-00588 TAC Xenta 122 FW for 100 models](#)

[PA-00589 TAC Xenta 100 models](#)

[PA-00679 TAC Vista EoC](#)

[PA-00709 TAC Xenta 280_300_400_901](#)
End of Service June 2019

[PA-00726 TAC 2000 series](#)

[PA-00754 TAC Xenta Servers](#)

[PA-00761 LOYTEC and Echelon](#)

TAC Xenta I/O Module references impacted and replacement parts:

Part Number	Product	Replacement Part number	Replacement Part	End of Commercialization	End of Service
007302011	TAC XENTA 411 UNCONF	007302031	TAC XENTA 412	June 2021	June 2022
007302450	TAC XENTA 421A	007302460	TAC XENTA 422A	June 2021	June 2022
007302850	TAC XENTA 451A	007302860	TAC XENTA 452A	June 2021	June 2022
007303010	TAC XENTA 491	007303030	TAC XENTA 492	June 2021	June 2022

Product support

Contact your local Customer Care Center for post-sales support inquiries.

Find the support contact information in your local Schneider Electric website, within the “Support” section tab. Visit www.schneider-electric.com and select your country of origin.

Access Customer Care directly from your mobile device by installing the “**mySchneider**” mobile application. Download the app on to your [Apple](#) or [Android](#) device. Access Product Support contact information any time on the [Product Support Exchange page](#).

For North America (NAM) Product Support

Building Management Systems: www.nampss.com

Field Devices: productsupport.NAM-HVAC@schneider-electric.com

Regional contacts

For more information, please contact your local sales or marketing representative in your country/region. If you do not have a local representative, contact your corresponding regional category manager:

- **Americas:** Americas.EcoStruxureBuilding@schneider-electric.com
- **APAC:** AsiaPac.EcoStruxureBuilding@schneider-electric.com
- **EMEA:** EMEA.EcoStruxureBuilding@schneider-electric.com